Shared SaaS

The EDWARD Shared SaaS solution provides access to EDWARD software via a simple internet connection. The infrastructure is administered and monitored by the EDWARD team. The Shared SaaS solution can implement the EDWARD suite on an AWS serverless infrastructure. The customer entrusts all hosting management to the EDWARD technical team.

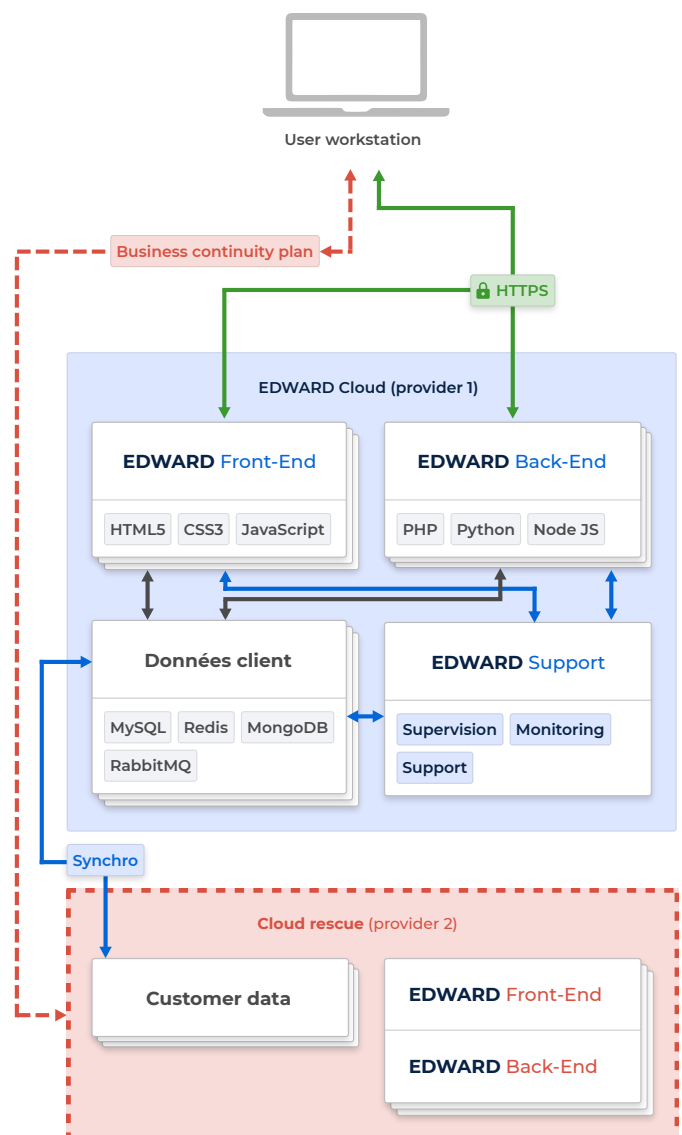## Advantages of the shared SaaS solution

- Redundant infrastructure with Disaster Recovery Plan in case of failure of the main provider.
- Backup, maintenance and scaling of the infrastructure managed by EDWARD Suite.
- Automatic deployment of application updates.

What the shared SaaS offer entails

- Customer data stored on a shared database cluster.
- Usage and storage limited to the selected license offer.
- No physical access to data, no choice of provider or location.

Services provided by the EDWARD team

- Regular software updates.
- Functional support for users.
- Management of customer databases.
- Technical support for the application.

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